

Cleaning and Support Services Apprenticeship Framework

(As guidance for completion this Level 2 framework will take up to 12 months depending on experience and existing qualifications)

Intermediate Apprenticeship

Level 2 Certificate in Cleaning and Support Services Skills

(Competence based element- Assessment in the workplace)

Level 2 Certificate in Cleaning Principles

(Knowledge based element, includes a written test)

Does the individual have GCSE grades A – C in Mathematics and English within the last 5 years?

Yes

No

Will be claimed as part of the Apprenticeship framework

**Maths Level 1
English Level 1**

Functional Skills - Exam

Additional Employer Requirements:

Additional elements can be added to the framework at the request of the employer, at additional cost. These can be additional units or qualifications which the employer feels would offer enhancement and meet business needs.

Cleaning and Support Services Apprenticeship

What is an Apprenticeship

An Intermediate Apprenticeship is a mix of real work and learning. Apprentices earn a wage and get experience whilst working towards a number of qualifications.

There are a number of elements to each Apprenticeship and this is called the framework. Each Apprenticeship framework has three main strands:

- Competence and Knowledge based element
- Work Skills element
- Functional Skills element

The three strands are sometimes accompanied by additional qualifications to give the most relevant skills and knowledge required for the job.

Duration:

Up to 12 months depending on previous experience and qualifications.

Location:

Practical elements are delivered and assessed in the workplace with knowledge being delivered via Distance Learning and workbooks.

Overview

The Intermediate Apprenticeship in Cleaning and Support Services focuses on those working as cleaning professionals in the following job roles; Building Interiors Cleaner, Hygiene Operative, Facilities Operative, Specialist Cleaning Operative, Window Cleaner and Food Premises Cleaner. Apprentices could work in a variety of settings such as Schools, Factories, Offices and Shopping Centres. The apprenticeship has been built on a number of principles in order to:

- encourage access by those groups of staff for whom it is designed
- promote good quality practice and high quality services
- help the sector respond to changing requirements